



Victim First

Monthly Newsletter – August 2024

Overview

Hello from Victim First! Welcome to the August edition of our newsletter.

Throughout August, our team actively participated in various events across the county and city, spreading awareness about our services and actively engaging in local activities.

We are excited to present these updates to you and trust that you will find the newsletter both informative and captivating.

We appreciate your ongoing support and eagerly anticipate your presence at our upcoming events!

Catch22 Spotlight

The blog post "[Supporting Young Victims: Advice from the Frontline](#)" was released by Catch22, with assistance from Chloe Thatcher, a Specialist Caseworker.

The publication offers guidance and tactics for effectively meeting the needs of children and young individuals, whether you are a friend, family member, or trusted adult.

Magic Moments

Catch22 provided the Victim First team with Safeguarding Refresher Training, offering a valuable opportunity for ongoing learning and development.



There are new pages on our website, providing information and advice on [rural crime](#) and [spiking](#).

Keep an eye on our website for upcoming changes.

Key Statistics



We have provided **practical support** including personal alarms for **38** service users.



We worked with **53** service users through **Victim First Futures**.



We provided **emotional support** to **105** service users.



We have provided **information, advice and guidance** to **107** service users.



We spent **32 hours** at community events in August.



of service users would use Victim First again if they were a victim of a similar crime.

Community Engagement

On 31st August, Jaswinder, our Specialist Caseworker, participated in **Leicester Pride** at Abbey Park. It was a fantastic experience connecting with friends and colleagues while promoting our services. The vibrant atmosphere, love, and celebration of diversity was incredibly motivating.



In a previous event earlier this month, we joined the **Leicester City in the Community Coffee Morning**. Here, we engaged with attendees, offering support regarding recent nationwide unrest.

Leicestershire Police Intercultural Event

Isabella and Daniel participated in the **31st annual Intercultural Evening** held at Leicestershire Force Headquarters. This event provided a glimpse into policing practices and allowed for the exchange of information about Victim First with local partners. Attendees also enjoyed tours of the dog unit and the search and rescue service during the evening.





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Feedback

“A special shout out to Jas, he really is brilliant.”

“The lady was excellent, really supportive, really helpful, it was nice to actually speak to someone who is a genuine person.”

“Charlotte was lovely. Really engaging and easy to build rapport with.”

Social Media



We attended the Leicester City in the Community Coffee Morning and promoted this on our stories.

Contact Us

Email us: victimfirst@catch-22.org.uk

Visit our website: www.victimfirst.org

Call us: 0800 953 95 95

Case Study

This service user was a victim of **ongoing racial harassment** from her neighbour, which involved threats towards her and her family, banging on her door and harassing her in the street.

Upon contact with this service user, she reported that she felt uneasy, restless, and **terrified to be in the house**. The service user and her family was struggling to complete daily tasks such as going to school and doing their shopping.

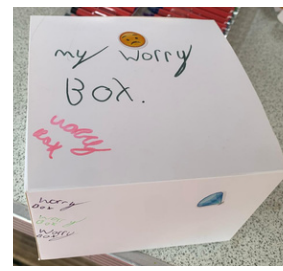
Our caseworker **provided a listening ear**, where the service user could speak about how she was feeling, particularly when feeling overwhelmed. Advocacy was provided in the form of a **housing support letter**, and through contacting her local MP and the local antisocial behaviour team. Information on her rights as a victim were also provided.

At the end of support the service user reported that she felt that she was listened to and we understood what she was saying. The local MP has spoken to her and actions were being taken. The service user **thanked for Victim First's support** and now knows where to turn to if she needed support again.



Victim First Futures

On Monday 5th August, as part of our Victim First Futures service, Isabella and Chloe attended **New Parks Adventure Playground** (The Venny), to create and decorate worry boxes with the young people. It was great to spend time so many young people who got involved with the activities, and engaged with our caseworkers.



What's next for Victim First?

Recruitment

We have some exciting opportunities to join our team supporting victims and witnesses of crime. Check out the vacancies in Leicester, Leicestershire and Rutland here. [Current vacancies | Catch22 \(catch-22.org.uk\)](https://www.catch-22.org.uk)

Victim First Annual Conference

Exciting work is underway at Victim First as we prepare for our inaugural Victim First Annual Conference, scheduled to take place in early 2025. Stay tuned for more details in our upcoming newsletters.

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